

# Ultinon Motion Quality Policy

Ultinon Motion is committed to delivering quality products to the market meeting the needs of our customers. Our approach is to integrate quality related aspects into our business processes and decision-making for innovations, operations and supply base management. To achieve this, we:

## Customer focus

- Ensure that our products meet the customers' existing requirements and lighting needs
- Listen closely to our customers for insights catalyzing breakthrough solutions and services

## High-Performance, Defect-Free Products

- Continuously work to reach our ultimate goal of Zero Defects, while keeping the high-performance properties of our products.

## Regulatory Requirements Compliance

- Comply with all legislation and statutory regulations in all countries where we operate
- Adhere to our Quality Management System, which fulfills the quality standards ISO 9001 and IATF 16949

## Communication and Education

- Communicate relevant quality information to our stakeholders
- Implemented quality as part of all the regular training provided to employees

## Supplier Management

- Ensure our contractors and suppliers share our commitment by including quality in our supplier selection and management processes

## Continuous Improvement

- Set challenging targets at all organizational levels to ensure continuous improvement in the field of quality



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